

SERVICES

Make the most of Cavallo's services

At Cavallo, we're not just dedicated to helping you accelerate your customer-to-cash process. We want to set you up for success from implementation and beyond, which is why we offer comprehensive and personalized services to all of our users. No two businesses operate the same way, so we make it our goal to learn more about your specific needs and address them with care.

Business Process Review

Our Business Process Review service is designed to give you a fresh perspective on your operations. You help us determine what success means for your company, and we create a plan to execute it. First, we observe your current processes so we can get a better picture of your strengths and potential pain points. Based on what we learn, we provide our feedback on how to boost your overall business practices, as well as some expert tips and tricks on how to use our software to deliver game-changing results. Major efficiency improvements start here.

Support Services

Customer success is our #1 priority, and we make it our business to find solutions to your requests painlessly and efficiently. In order to be easily accessible, our support services are available through various channels, including live chat and mobile options.

Our technical staff is at the ready, dedicated to responding to your requests quickly, so you don't have to lift a finger. We're proud to have earned a Net Promoter Score of 94, and we're committed to delivering high-quality results with every interaction.

Consulting Services

Operating a distribution management software can seem intimidating at first blush. Not to worry, though — we've cultivated a specialized professional services team that can guide you through best practices for leveraging our software. We want to ensure that you get the absolute best value out of Cavallo by utilizing every advantage our product has to offer.

